

The Unelko Product Warranty

"Your complete satisfaction with your Unelko product is our main goal!"

The ultimate purpose of each Unelko surface care technology is to preserve, protect and enhance surfaces with innovative cleaners, coatings and our new "Dual-Action" cleaners & coatings for LESS SOILING and EASIER CLEANING.

Unelko's Cleaning products are guaranteed to remove dirt, grime and hard water minerals without scratching or damaging the surface.

Unelko's Coating products are guaranteed to apply invisible, non-stick, hydrophobic coatings that reduce the adhesion and buildup of water, dirt and grime. Coating products are guaranteed to resist removal – other than by abrasion of the surface – by any soap, solvent or detergent that will not otherwise etch or damage the same surface that is untreated by the same coating. Unelko's "Dual-Action" cleaners & coatings are guaranteed to clean surfaces and simultaneously apply invisible, no-stick, hydrophobic coatings that reduce the adhesion and buildup of organic and inorganic dirt & grime. Dual-action products are similarly guaranteed to resist removal – other than by abrasion – by any soap, solvent or detergent that will not otherwise etch or damage the same surface that is cleaned, but untreated, by the same coating.

Unelko warrants & guarantees each product – when used/applied as directed – to perform as represented by its product labels. Unelko's unconditional product warranty does <u>not</u> extend to or cover misapplication or misuse of the product, contamination of the product with other chemicals, re-soiling or over-soiling of the surface, or normal wear & tear of the surface resulting from exposure to weathering and/or abrasion of the surface.

Should any Unelko product fail to meet the standards established for them, please write Unelko Corporation, and provide the following information:

- 1. Name of product; quantity of product purchased
- 2. Date purchased; from who purchased
- 3. Date applied; surface (s) to which applied
- 4. How you determined product failure/and your dissatisfaction

To make a Product claim, complete the Product Warranty Claim Form above and send it directly to Unelko Corporation, 1616 W. Williams Dr. Phoenix, AZ 85027 certified mail, marked ATTN: Warranty Department. Upon review of this information and the data provided, Unelko will replace the product involved – to the end user – at no cost.